# Retirement Development Designs Consultation

Results

Portobello Community Council June 2015



### **Aims of the Consultation**

- 1. Following a presentation by the developers at May's PCC meeting, it emerged that two options for the external design were being considered
- 2. PCC agreed to undertake a snap consultation to:
  - 2.1. Raise awareness of the proposals
  - 2.2. Encourage engagement with the designs and determine if there was any preference locally between the two options presented
  - 2.3. Gather responses and feed those back to the developer, elected reps and planning department

The consultation ran from Wednesday, 27 May to Wednesday, 3 June.

## **Raising Awareness**

Due to the narrow time frame, only online methods were used to raise awareness in the community. PCC website, Facebook, Twitter feed and email newsletter.

PCC website

#### Portobello Community Council

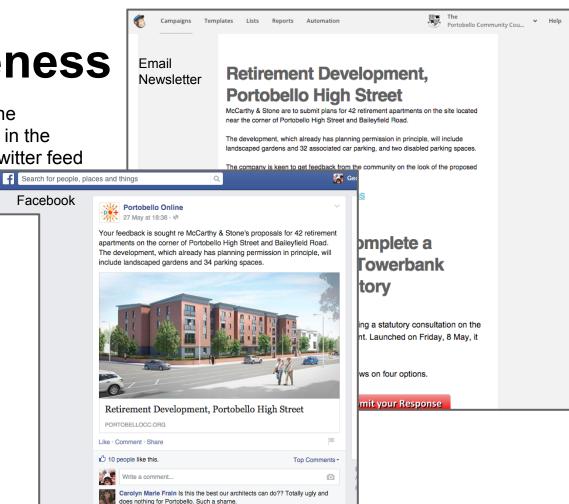
HOME MINUTES LETTERS NOTICES CONSULTING MAILING LIST

#### Retirement Development, Portobello High Street

McCarthy & Stone are to submit plans for 42 retirement apartments on the site located near the corner of Portobello High Street and Baileyfield Road.

The development, which already has planning permission in principle, will include landscaped gardens and 32 associated car parking, and two disabled parking spaces.

The company is keen to get feedback from the community on the look of the proposed designs.



Like · Reply · 1 · 28 May at 06:33

Have Your Say

### **Engagement - Facebook**

		Post Details			Reported	stats may be delayed fror	m what appears on posts X	
Post Details	Rep	Portobello Community Council			1,497 People Reached			
	1,611 Peopl	Published by Geoff Lynn [?] · 27 May at 13:54 · @			6 Likes, Comments & Shares			
Portobello Community Council V Published by Geoff Lynn [2] - 16 hrs - @	21 Likes, Corr		ement develop	unity's feedback on proposed oment on Portobello High Street.	<b>4</b> Likes	4 On Post	<b>0</b> On Shares	
Please submit any comments on the McCarthy & Stone designs by 5 pm tomorrow (Wednesday, 3 June) and we'll pass them on to the developer.	5	http://www.portobellocc.c			1	1	0	
http://www.portobellocc.org/retirement.php?ref=fb	Likes		Retirement Development, Portobello High Street	nt Development.	Comments	On Post	On Shares	
	14 Comments				1 Shares	1 On Post	<b>0</b> On Shares	
	2 Shares				260 Post Clicks			
	287 Post Clic		PORTOBELLO	CC.ORG	0 Photo views	168 Link clicks	92 Other Clicks (1)	
	39 Photo views	1,497 people reached		Boost Post	NEGATIVE FEEDBAG	СК		
	NEGATIVE FEEL	Like · Comment · Share · 1/24 🗆 1		0 Hide Post	0 Hide All Posts			
	0 Hide Post					0 Report as Spam 0 Unlike Page		
	0 Report as Spa							
1,611 people reached Boost Post								
Like - Comment - Share - 🖞 2 🖵 9 🖉 🔻								

The PCC posts on Facebook reached around 1,500 users each

### **Engagement - Facebook**



Like · Comment

#### Lynn Aitken and 12 others like this.

Claire Myers Smith I'm a bit confused as to exactly where these building are to be built. I was under the impression that curden and Aldi were to build on space at baileyfield. That's the reason all us in the little cottages ave been asked to leave by the 1 July 29 May at 08:41 · Like · 1 2 Joyce Turnbull These are to b built where the old land rover showroom / garage at kings road roundabout 29 May at 09:02 · Like · 🖒 1 Claire Myers Smith Ok thanks 29 May at 09:03 · Like Louise Taylor Looks lovely and be so much better looking than an empty old show room. X 29 May at 09:04 · Like · 🖒 1 Jamie McDonald Sorry, this is NOT the old Land Rover Garage. This is between the Aldi & Kings Rd junction. The old Land Rover garage has a planning app for a nursing home. 29 May at 09:09 · Like

Rona Gray Aldi? 29 May at 09:10 · Like

ookmarks )ulse Taylor Now I have no idea where this is! 🚳

Lots of discussion and comment on local Facebook group pages.

#### Permalinks:-

https://www.facebook.com/portobello.online/posts/10153084391698705

https://www.facebook.com/groups/portyhighstreet/permalink/817611948326158/

https://www.facebook.com/PortobelloCommunityCouncil/posts/704191409706433

https://www.facebook.com/groups/PortyPeople/permalink/842448682495863/

https://www.facebook.com/PortobelloCommunityCouncil/photos/a. 332483286877249.1073741825.218042744987971/709120599213514/? type=1&theater

The Porty People Facebook group has 3,000 members and generated a lot of comments. No Reach figures are available for Groups, however.

## **Engagement - Email**

1,217 Recipients				
List: Mailing List		Delivered: Thu, May 28, 2015 12:12 pm		
Subject: [PCC] Feedback needed on Retirement Catchment	t Development, Youth Services and TB	View Email · Download · Print · Share		
Open rate	39.3%	Click rate	11.5%	
List average	47.3%	List average	14.9%	
ndustry average (Government)	23.7%	Industry average (Government)	3.4%	
478 Opened	140 Clicked	1 Bounced	1 Unsubscribed	
		Bounced	1 Unsubscribed 29.3%	
Opened uccessful deliveries	Clicked	· · · · · · · · · · · · · · · · · · ·		
Opened	Clicked 1,216 99.9%	Bounced Clicks per unique opens	29.3%	

#### PCC email newsletter which is distributed to 1,200

### **Engagement - Website**

#### Retirement Development, Portobello High Street

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The development, which already has planning permission in principle, will include landscaped gardens and 32 associated car parking, and two disabled parking spaces.

The company is keen to get feedback from the community on the look of the proposed designs.

Please use the form below to submit your thoughts

Closing Date for Responses: 3 June, 2015





Click to see large version

Please note: The adjacent building is not part of this development



The main consultation page on the PCC website consisted of brief details about the site.

Users could click to see larger versions of each image, a More Details PDF , location map and (added on Friday 29 May) some of the early sketches submitted to planning

#### How do you feel about the proposed designs? \* Strongly Strongly Against Neutral Suppo Anains Suppor Option 1 Option 2 ...... Reasons for your answer \* Your Name Your Address \* Please include your name and address Your Postcode Email address If you don't want to be contacted in future about Portobello community matters Opt Out Submit

### **Engagement - Website**

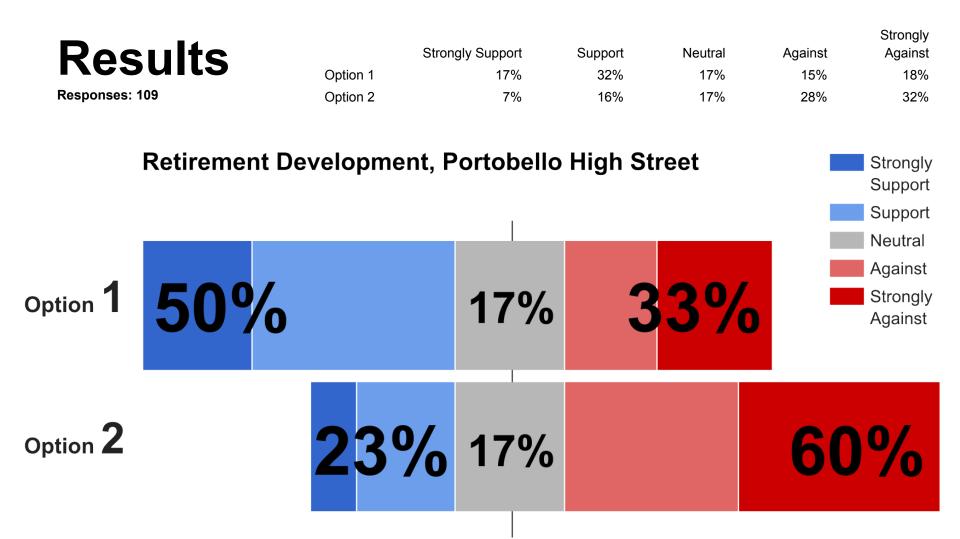


The main consultation page on the PCC website received more than 1,100 clicks over the period, with users on average spending 3 and a half minutes considering the materials.

### **Options**









#### Full anonymised results at:

